苹果手机用elan APP访问监控出现画面不正常的问题处理方法

1、检查elan主机的版本,需要把主机的版本升级到8.2.65及以上

2、通过web界面登录监控的设置页面,具体参数如下:

主码流的编码格式设置选择成h264,

▼ Audio Video Set	Stream Set		Stream	1st Stream 🔻				
Audio Set	Stream	1st Stream 👻	🕨 General Set					
Key Region			Advanced Set					
Camera Set	Stream Type	Audio Video 👻	Portrait Mode	OFF				
▶ VCA	Resolution	1080P(1920×1080) -	Video Encoding	H.264				
OSD     Storage Management	Bit Rate	2000	Extended Code					
Network Management	Frame Rate	20 🗸						
User Management	N/P Mode	NTSC	Channel Type	Local Channel 👻				
Advance Set	Priority	Quality	Encrypt Type	Not Encrypted 🔹				
	Video Quality	Best	Encrypt Password					
	I-Frame Interval	50	Password Confirm					
	Encoding Mode	Constant Bit Rate	Electronic Image Stabilization	Disable 🔻				
	Smooth Video Streaming		50 [Clarity<-:					
	Advanced Set		SVC	Uisable V				
		Save Import Export		Save Import Export				

关于辅码流的设置,需要把它的视频编码格式调整成motion jpeg.

Stream	2nd Stream 💌	Stream			2nd Stream 🔻			
General Set				▶ General Set				
Stream Type	Audio Video 👻			<ul> <li>Advanced Set</li> </ul>				
Resolution	4CIF(704x480)			Portrait Mode	OFF •			
Bit Rate	512			Video Encoding	MotionJPEG			
Frame Rate	15 🗸			Channel Type	Local Channel 👻			
N/P Mode	NTSC			Encrypt Type	Not Encrypted 🔹			
Priority	Quality 💌			Encrypt Password				
Video Quality	Normal			Password Confirm				
I-Frame Interval	50			Electronic Image Stabilization	Disable			
Encoding Mode	Variable Bit Rate			SVC	Disable			
Smooth Video Streaming		50	[Clarity<->Smooth]		Save Import Export			

## 3rd Stream设置如下:

Stream	3rd Stream 👻				
General Set					
Resolution	4CIF(704x480)				
Bit Rate	512				
Frame Rate	10 🗸				

Stream Set

进入elan系统后,把之前添加的摄像机删除,重新添加:

ONVIF Settings											<b>—</b> ×
High-Capability Mode Set										Add	Remove
Name	Profile	Encoder	Format	Fram	Bitrate	Enc.Int	Qual	Gov	h264	xport	Default
704x480 (3:2) 2 MP (16:9)	protoken_ch0003 protoken_ch0001	<default> <default></default></default>	H264 704 x 480 H264 1920 x 1080	10 20	512 2000	1 1	10 14	100 50	Baseline Baseline	UDP UDP	:
Low-Capability Mode Set	Deste	[ 5	[ Farmet	5	C.L.L.	Case Jack	Qual			Add	Remove
Name	Profile	Encoder	Format	Fram	Bitrate	Enc.Int	Qual	Gov	h264	xport	Default
(3.2)	protoken_choudz	NDEFAULT /	JPE0 /04 X 400	15	512	1	0	30	Daseillie	UUP	
Video Source											
			<u> </u>							Cancel	ОК

如下图所示,新的版本支持多种模式的选择了,这里我们可以看到3:2 16:9的选项 了,此时画面已恢复正常了,可以正常使用。



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